

For Your Information

MAX, Your Community Credit Union!

The automatic teller machine is located in the Biscuit Basket retail store. The Biscuit Basket is located behind section 111.

Food/Beverages

No bottles, cans, alcoholic beverages or food may be brought into Riverwalk Stadium. No exceptions; not even birthday cake! The Biscuits will do their best to accommodate fans with dietary restrictions. If you have a specific need, please check in at the Guest Services Booth behind section 111.

Guest Services

The Guest Services Booth is located on the concourse behind section 111. A Biscuits representative will be at your service throughout each game to assist you with questions.

Will Call

- 1) Select the correct game date and proper number of tickets you want to leave for your guests.
- 2) Fill out the back portion of the Will Call envelope completely and seal the tickets inside. Be sure to include your recipient's full name on the envelope.
- 3) Drop off the envelope at the Biscuits Box Office at any open window.
- 4) Remember to tell your guests to bring a photo I.D. matching the name you wrote on the Will Call envelope.
- 5) Inform your guests that the tickets are available at any window at the Biscuits Box Office during normal hours of operation. Tickets will be available through the end of the game.
- 6) All tickets not picked up will be discarded.
- 7) To get more Will Call envelopes, call your representative or the Box Office at 334-323-2255.

Club Car Bar

Located down the first base line in the historic train shed, the Club Car Bar is "the place to be." It is open exclusively to suite holders and Executive Club season ticket holders. The Club Car Bar opens to the public after the 5th inning. Don't miss the 1/2-pound signature burger, sold exclusively at the Club Car Bar.

Lost and Found

All found items should be turned in at the Guest Services Booth behind section 111.

Gates Open

Montgomery Riverwalk Stadium gates open 1 hour and 15 minutes before the scheduled start of the game.

Concessions

The Montgomery Biscuits offer a variety of food and beverages throughout Riverwalk Stadium. The Biscuits have two large concession stands - The Railyard and The Train Station - with ballpark favorites. In addition, you can't miss the portable carts located throughout the ballpark featuring favorites like Philly Cheese Steaks, popcorn and other yummy selections including biscuits!

Finding Your Rep

If you need assistance, simply check in at the Guest Services Booth and ask for help in locating your group sales representative or just ask one of the concierges in your section for help.

Biscuit Basket Retail Store

To buy hats, t-shirts and other cool Biscuits gear, visit the Biscuit Basket store on the concourse level behind section 111. The store is open during games and also Monday through Friday, 10:00 a.m. to 5:30 p.m. and on Saturdays from 10:00 a.m. to 4:00 p.m.

Baptist Health First Aid

The Baptist Health First Aid facility is located on the concourse near the Biscuit Basket retail store behind section 111. For major or minor medical incidents, please come to Baptist Health First Aid or contact a Biscuits staff member.

Smoking

Riverwalk Stadium is a smoke-free facility. If you do desire to smoke, step out of Riverwalk Stadium at any gate at concourse level. Be sure to have your hand stamped by a ticket taker to gain re-entry into the stadium.

Montgomery Advertiser Autograph Area

Biscuits players are available to sign autographs for about 30 minutes prior to the game. Players may not sign autographs during a game. The Autograph Section is located at field level down the third base line between sections 101 and 102.

Montgomery Advertiser Snap & Send

Take your own pictures, at the ballpark of family, friends, etc. and upload them onto a photo gallery at www.montgomeryadvertiser.com.

Rain Checks

A game is considered official after five complete innings (4 1/2 innings when the Biscuits are leading). If a game is stopped before it becomes official or before it starts, your ticket will act as a rain check for a future game. You can redeem your ticket at the Box Office for tickets to a future game, subject to availability.

Rain checks are available at the Box Office or by mail. For mail exchanges, please send your ticket stubs along with three future game choices to:

**Montgomery Biscuits
Ticket Office
200 Coosa St.**

Montgomery, AL 36104

Please enclose a self-addressed, stamped envelope. If you are a group leader, your representative will contact you to discuss your options.

Rain Out

Find out if the game is rained out call 334.323.2255 or check our website at www.biscuitsbaseball.com. Fans can exchange their tickets for equal or lesser value based on availability for any regular season game.

Birthday Announcements

To have a birthday announced at Montgomery Riverwalk Stadium, please come to the Guest Services Booth before the end of the second inning of the game. Due to limited scoreboard space, the Biscuits are not able to announce anniversaries, out-of-town guests or other special events - only birthdays.